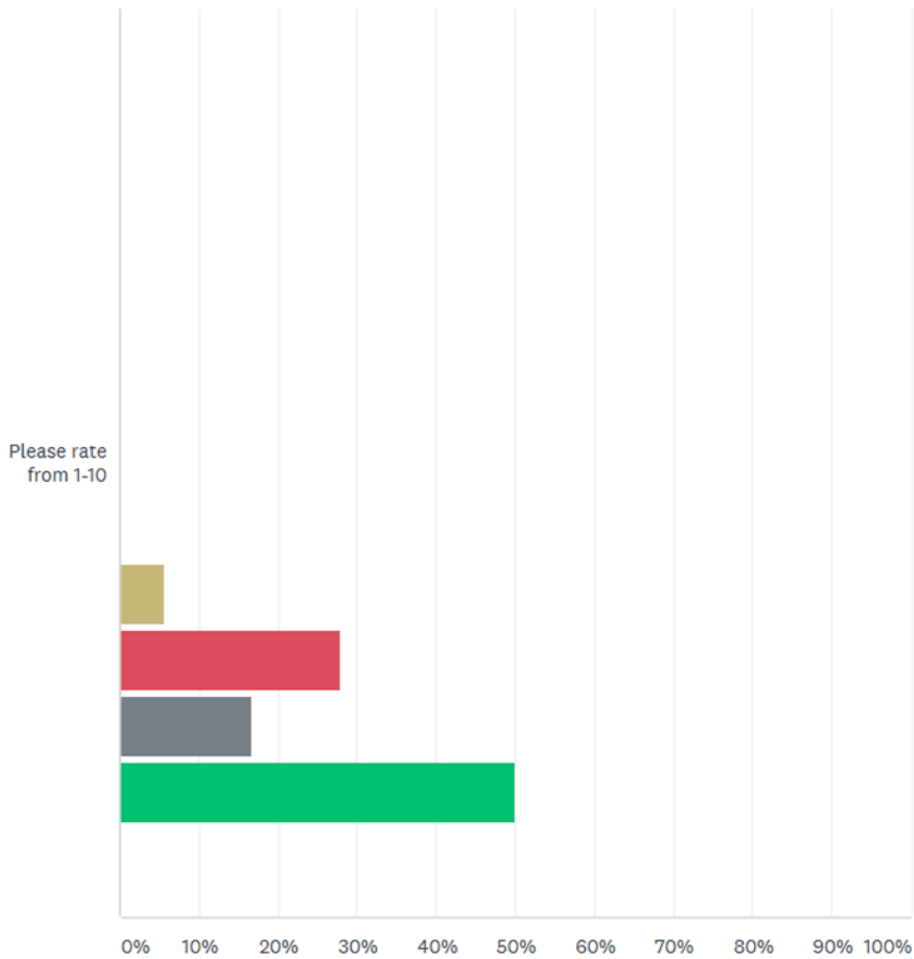


Q1

Our Educational Summaries provide information to families on how their child engages in each program & encourages families and educators to work together on goals. Has this information been useful?



- 0
- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10 Very Useful & Informative

	0	1	2	3	4	5	6	7	8	9	10 VERY USEFUL & INFORMATIVE	TOTAL
Please rate from 1-10	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	5.56% 2	27.78% 10	16.67% 6	50.00% 18	36

Comments (6)

Showing 6 responses

It has been very useful. The only concern is that whether it will put too much pressure and too time consuming for educators to prepare them. Maybe consider to make it into a more concise report. For example, a few dot points to address the main areas then one or two comments addressing parents comments in the previous quarter.

1/13/2020 8:14 PM

[View respondent's answers](#)

[Add tags](#) ▼

We appreciate receiving the educational summaries - they really help us understand how our daughter has developed throughout the year.

1/10/2020 1:10 PM

[View respondent's answers](#)

[Add tags](#) ▼

Yes the information has been useful but a little baselining information would be helpful - ie is what is being observed about where the child should be developmentally given their age.

1/8/2020 5:08 PM

[View respondent's answers](#)

[Add tags](#) ▼

The effort put into and the detail in the summaries are excellent.

12/18/2019 4:38 PM

[View respondent's answers](#)

[Add tags](#) ▼

I know it's too much but can we have the monthly report also :)

12/18/2019 4:32 PM

[View respondent's answers](#)

[Add tags](#) ▼

It is a good way of informing the educators on a child's specific needs

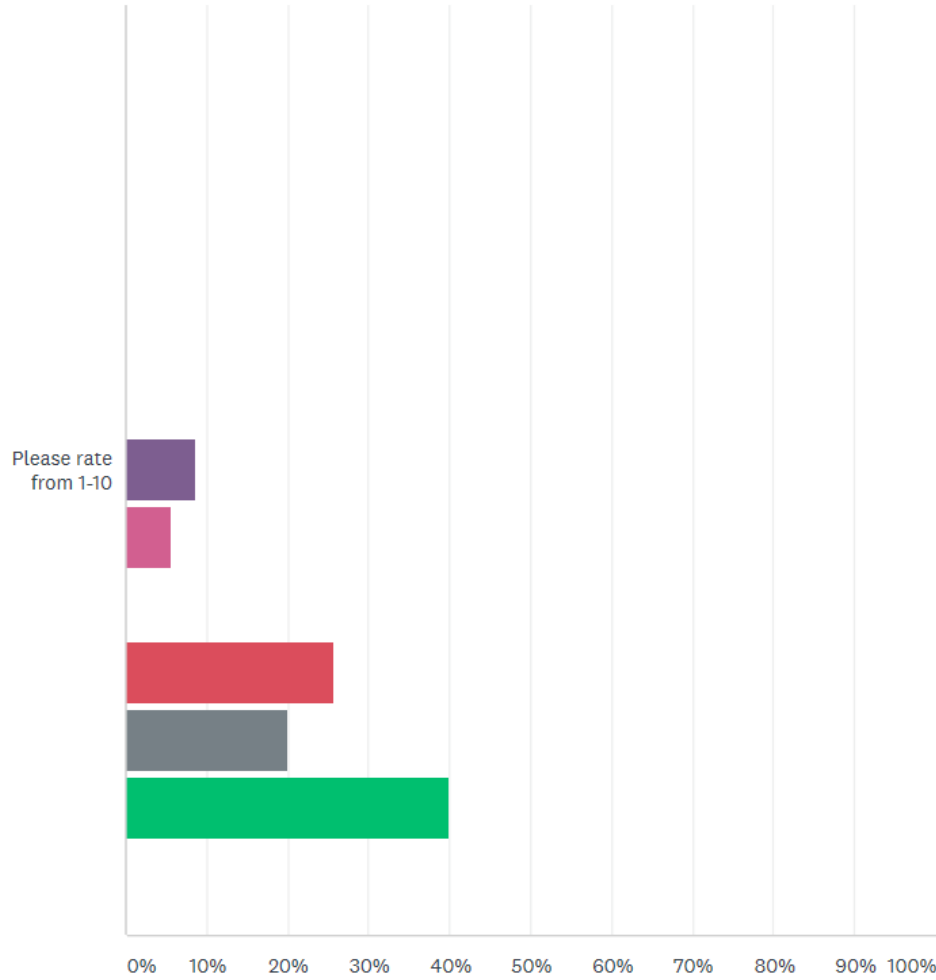
12/16/2019 7:39 PM

[View respondent's answers](#)

[Add tags](#) ▼

Q2

Educators at Heritage have introduced health related concepts to build children's knowledge about mental and physical health throughout the year. This has included healthy eating, physical activity, self-help skills, everyday hygiene/routines, yoga, meditation, mindfulness & gratitude. Have these concepts been of any benefit for your child?



- 0
- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10 Great benefit for my child's current & future health

	0	1	2	3	4	5	6	7	8	9	10 GREAT BENEFIT FOR MY CHILD'S CURRENT & FUTURE HEALTH	TOTAL
Please rate from 1-10	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	8.57% 3	5.71% 2	0.00% 0	25.71% 9	20.00% 7	40.00% 14	35

Comments (7)

Showing 7 responses

I'm unsure about this. I know a couple of things are interesting our daughter. I only gave 5 because I can't be sure whether it's being learnt, but am sure it's having some impact.

1/14/2020 7:57 PM [View respondent's answers](#) [Add tags](#) ▼

Programs have been great. And I can see how Heritage's programs help the child to settle down in the Preschool.

1/13/2020 8:15 PM [View respondent's answers](#) [Add tags](#) ▼

Hard to tell yet because our daughter is so young but I think these concepts and activities are helping to lay the foundations and are valuable.

1/10/2020 1:12 PM [View respondent's answers](#) [Add tags](#) ▼

My child is perhaps a little young yet to see the manifestation of some of this education. Gratitude is one concept that definitely hasn't stuck yet - we hear a lot of 'mine!' at the moment.

1/8/2020 5:10 PM [View respondent's answers](#) [Add tags](#) ▼

Always helps to have similar philosophies reinforced in the home environment.

12/18/2019 3:56 PM [View respondent's answers](#) [Add tags](#) ▼

It has been great to hear my child talking enthusiastically about concepts of healthy living

12/12/2019 11:40 PM [View respondent's answers](#) [Add tags](#) ▼

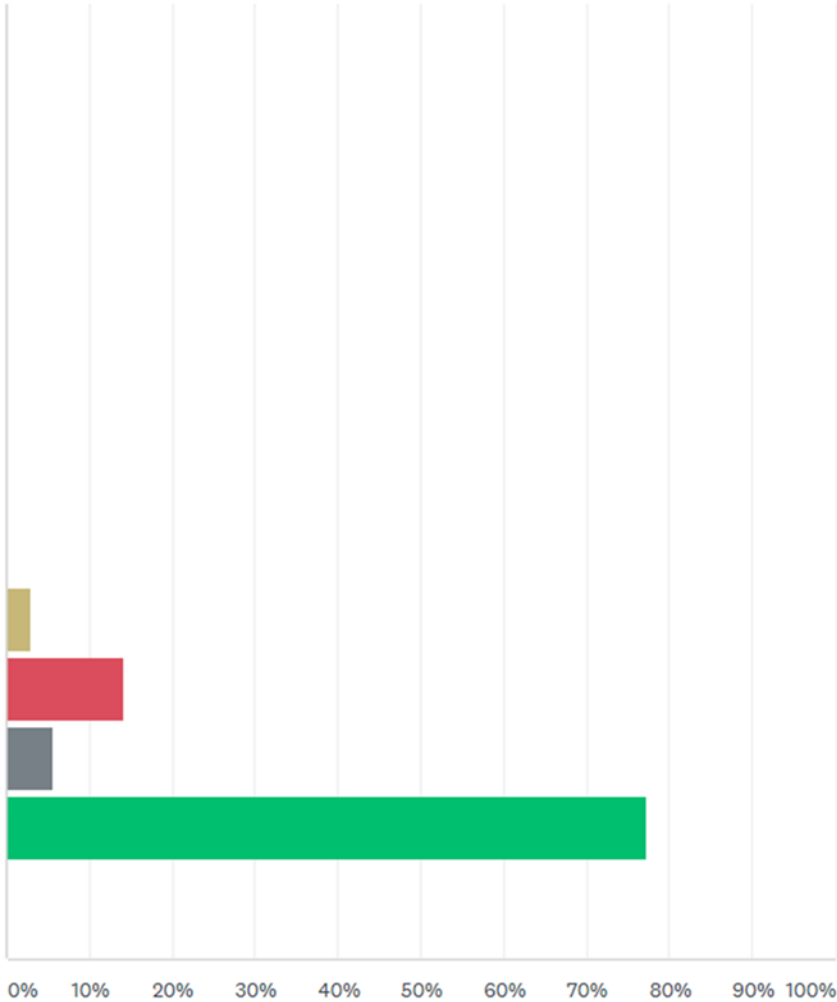
It's very useful as it reinforces many concepts that are taught at home. It makes healthy habits easier to encourage when it's not just mum and dad saying it, but also other respected elders.

12/12/2019 7:40 PM [View respondent's answers](#) [Add tags](#) ▼

Q3

We believe the environment children engage in is an integral part of a child's play and learning. This year we have continued to embrace outdoor learning & outside the fence experiences. We have also made upgrades to our outdoor play areas by adding more loose parts/natural materials, a tent (which is a teaching or sleeping space) and improvements in our baby garden. Do these changes improve our play spaces for children?

Please rate from 1-10



- 0
- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10 Great benefit for my child's play and learning

	0	1	2	3	4	5	6	7	8	9	10 GREAT BENEFIT FOR MY CHILD'S PLAY AND LEARNING	TOTAL
Please rate from 1-10	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2.86% 1	14.29% 5	5.71% 2	77.14% 27	35

Comments (8)

Showing 8 responses

We love the outdoors areas at Heritage. Our daughter does too.

1/14/2020 8:04 PM

[View respondent's answers](#)

[Add tags](#) ▼

Yes - absolutely. We have very much appreciated all the upgrades - our daughter loves them.

1/10/2020 1:14 PM

[View respondent's answers](#)

[Add tags](#) ▼

Get them outside as much as you can in an uncurated environment.

1/8/2020 5:12 PM

[View respondent's answers](#)

[Add tags](#) ▼

Love this focus!! It's so great to have an outdoor focus.

12/18/2019 4:41 PM

[View respondent's answers](#)

[Add tags](#) ▼

Heritage has the best outdoor play areas

12/16/2019 7:31 PM

[View respondent's answers](#)

[Add tags](#) ▼

The baby garden should have a landscaper assess the site and design a plan for best results. The plants don't seem to survive long, and it really needs to be properly designed so that it can withstand the next 10 years, including with appropriate plant selection for the site, irrigation systems etc. It would be a huge benefit to the babies to have a well designed garden - it is very bare.

12/13/2019 8:47 PM

[View respondent's answers](#)

[Add tags](#) ▼

I have always seen Heritage as doing outdoors activities. Did that much change this year?

12/12/2019 9:04 PM

[View respondent's answers](#)

[Add tags](#) ▼

We love it all! It is safer, tidier and looks like a lot of fun for the children.

12/12/2019 7:41 PM

[View respondent's answers](#)

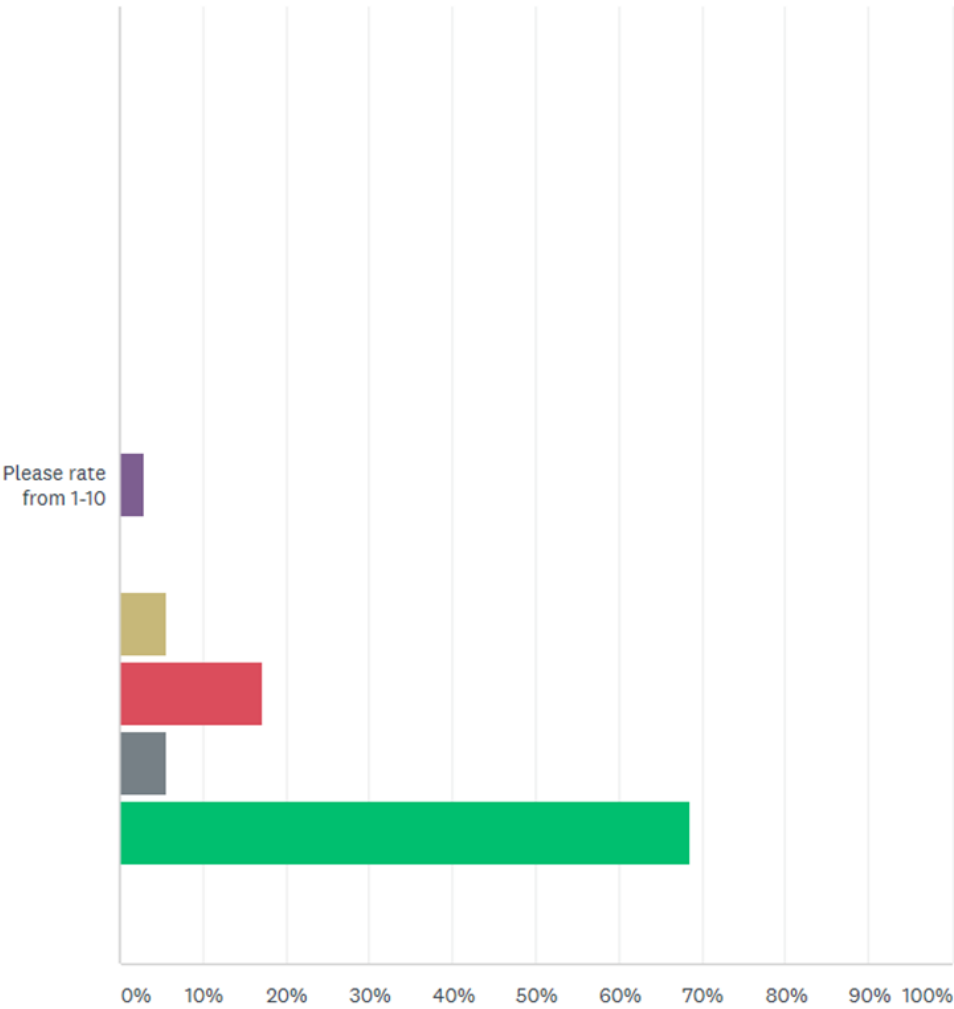
[Add tags](#) ▼

Q4

A large part of our routines and intentional teaching has related to looking after our environment e.g. Outdoor excursions, composting, gardening, sorting waste/recycling, nude lunches and offering free alternatives for plastic bags and glad wrap (bees wax wraps and wet bags). How do you feel about our sustainable initiatives?

Please rate from 1-10

9



- 0 We are not interested
- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10 The sustainable initiatives are great for our children's learning & the planet

	0 WE ARE NOT INTERESTED	1	2	3	4	5	6	7	8	9	10 THE SUSTAINABLE INITIATIVES ARE GREAT FOR OUR CHILDREN'S LEARNING & THE PLANET	TOTAL
Please rate from 1-10	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2.86% 1	0.00% 0	5.71% 2	17.14% 6	5.71% 2	68.57% 24	35

[Comments \(8\)](#)

Have been meaning to ask if you're doing soft plastic recycling as well? I haven't seen anything for it. Would be great if you did that too. You're commitment to the environment was a big influence on our decision to send our daughter there.

1/14/2020 8:04 PM

[View respondent's answers](#)

[Add tags](#) ▼

We fully support this initiative.

1/10/2020 1:14 PM

[View respondent's answers](#)

[Add tags](#) ▼

I like the initiatives, but sometimes the tone they are conveyed in is a little passive aggressive - i.e. the nude lunch initiative.

1/8/2020 5:12 PM

[View respondent's answers](#)

[Add tags](#) ▼

I think this is great and matches our efforts at home. The new recycling station at the entrance is also fantastic.

Congratulations for the nude lunch boxes - this could be every day! And the bees wax wrap present to each family was a really nice touch.

12/18/2019 3:57 PM

[View respondent's answers](#)

[Add tags](#) ▼

The rubbish still goes in the bin. It seems silly to put the plastic in the bin at home and call it better for the environment. It is however important to discuss these issues with children.

12/16/2019 7:42 PM

[View respondent's answers](#)

[Add tags](#) ▼

It's a wonderful aspect of Heritage nursery and I fully support it. Improved nature play opportunities for the babies would also be beneficial.

12/13/2019 8:47 PM

[View respondent's answers](#)

[Add tags](#) ▼

We appreciate the ethos of nude lunch days but it can be tricky to adapt the kinds of foods we already have at home to being completely package free

12/12/2019 11:43 PM

[View respondent's answers](#)

[Add tags](#) ▼

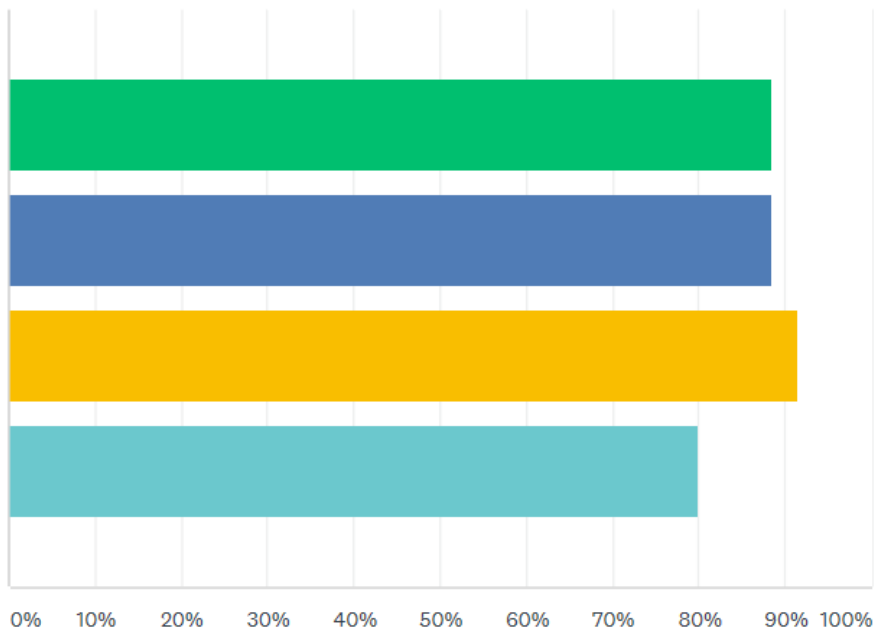
Q5

The Educators at Heritage play an integral role in helping children and families feel a sense of belonging. In which of the below areas do you feel Heritage performs strongly?

You may tick multiple responses for this question

Staffing arrangements and consistency of educators, Management and educators are professional & knowledgeable

You may tick multiple...



- Staffing arrangements and consistency of educators
- Management and educators are professional & knowledgeable
- Respectful relationships between educators, families & children
- Relationships are equitable

	STAFFING ARRANGEMENTS AND CONSISTENCY OF EDUCATORS	MANAGEMENT AND EDUCATORS ARE PROFESSIONAL & KNOWLEDGEABLE	RESPECTFUL RELATIONSHIPS BETWEEN EDUCATORS, FAMILIES & CHILDREN	RELATIONSHIPS ARE EQUITABLE	TOTAL RESPONDENTS
You may tick multiple responses for this question	88.57% 31	88.57% 31	91.43% 32	80.00% 28	35

[Comments \(5\)](#)

We are very happy with the management and the educators

1/10/2020 1:15 PM

[View respondent's answers](#)

[Add tags](#) ▼

My interactions have always been extremely respectful and positive. The staff at heritage is exceptional and has provided immense support to my child and myself.

12/20/2019 4:06 PM

[View respondent's answers](#)

[Add tags](#) ▼

The carers are wonderful. I would welcome carers speaking in other languages to the children as well as English.

12/13/2019 8:48 PM

[View respondent's answers](#)

[Add tags](#) ▼

What does "Relationships are equitable" mean? I appreciate Educators telling us when we need to do something more or differently. This tells me that Heritage maintains principles (rather than, eg, being fixated on pleasing/not offending parents).

12/12/2019 9:07 PM

[View respondent's answers](#)

[Add tags](#) ▼

You are all awesome! You excel in every area and we are always so grateful!

12/12/2019 7:43 PM

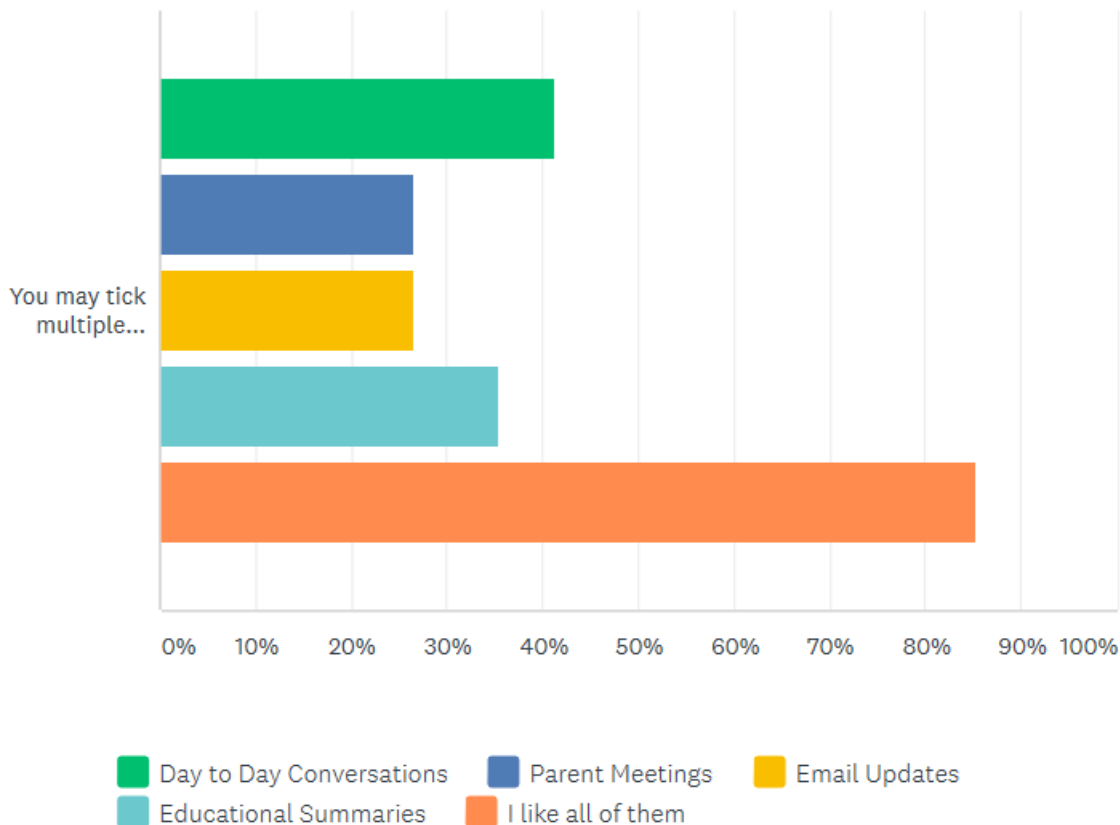
[View respondent's answers](#)

[Add tags](#) ▼

Q6

Reciprocal relationships between Heritage educators and our families are important to encourage shared learning and the best outcomes for children. Which types of communication do you like best.

You may tick multiple responses for this question Day to Day Conversations, Parent Meetings, Email Updates, Educational Summaries, I like all of them



	DAY TO DAY CONVERSATIONS	PARENT MEETINGS	EMAIL UPDATES	EDUCATIONAL SUMMARIES	I LIKE ALL OF THEM	TOTAL RESPONDENTS
You may tick multiple responses for this question	41.18% 14	26.47% 9	26.47% 9	35.29% 12	85.29% 29	34

Comments (4)

I find each of these to be very valuable, and appreciate the efforts of educators to communication with us via the different channels.

1/14/2020 12:14 PM

[View respondent's answers](#) [Add tags](#) ▼

We feel the balance of updates received is just right and wouldn't want to see less than the range we have currently

1/10/2020 1:20 PM

[View respondent's answers](#) [Add tags](#) ▼

Face to face is great.

12/18/2019 4:42 PM

[View respondent's answers](#) [Add tags](#) ▼

The day to day conversations are probably the most valuable for me to understand what is happening with my child.

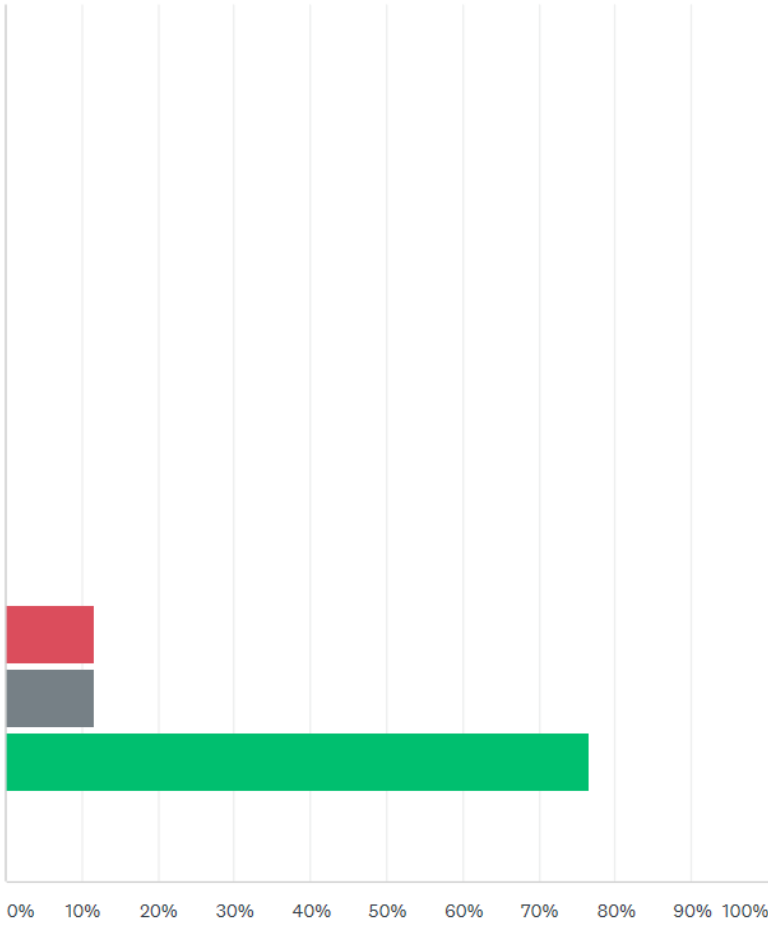
12/13/2019 8:54 PM

[View respondent's answers](#) [Add tags](#) ▼

Q7

Living in Australia means we have a diverse group of families that form our community. Culture can be shared in different ways, using stories, pictures, special events, holidays and traditions. Do you feel we respect different cultures (including your families) ?

Please rate from 1-10



- 0
- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10 Heritage shows respect for many different cultures

	0	1	2	3	4	5	6	7	8	9	10 HERITAGE SHOWS RESPECT FOR MANY DIFFERENT CULTURES	TOTAL
Please rate from 1-10	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	11.76% 4	11.76% 4	76.47% 26	34

Comments (3)

Showing 3 responses

We liked that Heritage observed Harmony Day in 2019.

1/10/2020 1:20 PM

[View respondent's answers](#)

[Add tags](#) ▼

I think this is well done.

12/16/2019 7:45 PM

[View respondent's answers](#)

[Add tags](#) ▼

I would welcome other festivities such as the end of Ramadan to be celebrated, as well as Christmas. I think it would be nice if parents could also participate in multicultural days.

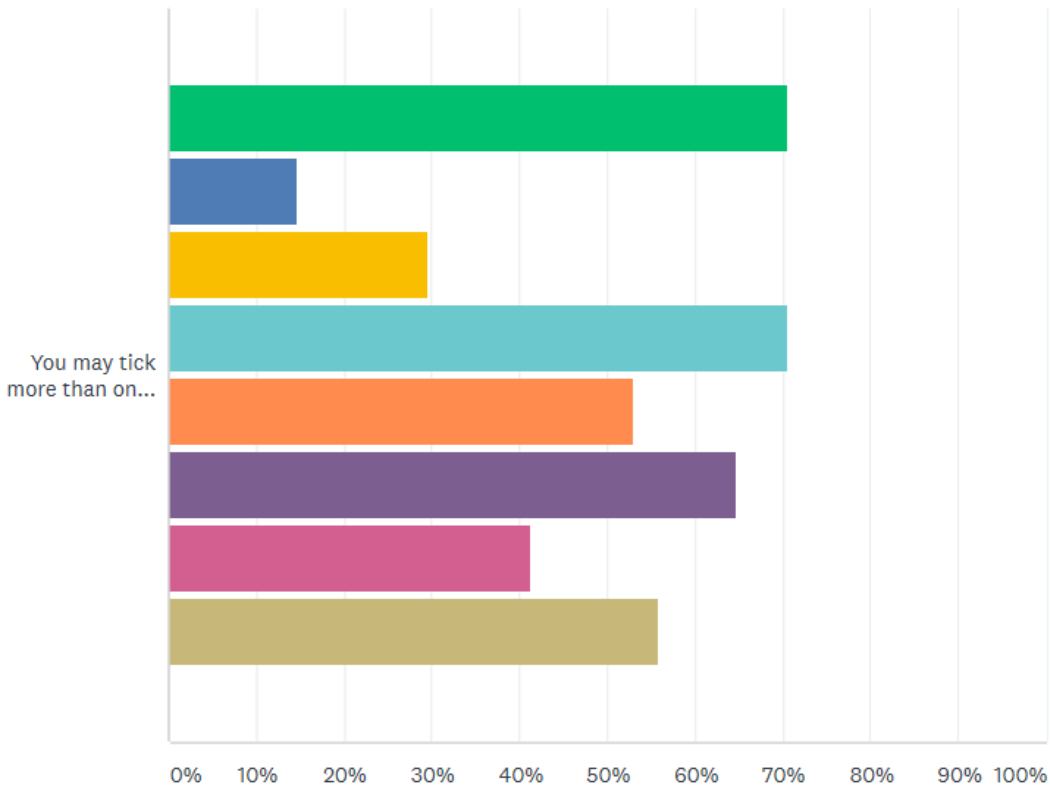
12/13/2019 8:54 PM

[View respondent's answers](#)

[Add tags](#) ▼

Q8

Recognising and incorporating Indigenous perspectives and building relationships with local Aboriginal people have been an ongoing commitment for Heritage. In what ways has this been visible to you?



- Incorporating Days of significance into our teaching such as NAIDOC Week & Reconciliation Week
- The Heritage Reconciliation Action Plan (RAP)
- Thunderstone Teaching (Preschool)
- Learning Ngunawal Language
- Teaching resources and environments
- We see a wide range of experiences in the daybooks
- Music
- Learning outside the fence

	INCORPORATING DAYS OF SIGNIFICANCE INTO OUR TEACHING SUCH AS NAIDOC WEEK & RECONCILIATION WEEK	THE HERITAGE RECONCILIATION ACTION PLAN (RAP)	THUNDERSTONE TEACHING (PRESCHOOL)	LEARNING NGUNAWAL LANGUAGE	TEACHING RESOURCES AND ENVIRONMENTS	WE SEE A WIDE RANGE OF EXPERIENCES IN THE DAYBOOKS	MUSIC	LEARNING OUTSIDE THE FENCE	TOTAL RESPONDENTS
You may tick more than one box	70.59% 24	14.71% 5	29.41% 10	70.59% 24	52.94% 18	64.71% 22	41.18% 14	55.88% 19	34

Comments (3)

Showing 3 responses

We fully support heritage's commitment to incorporating Indigenous perspectives in learning.

1/10/2020 1:20 PM

I enjoy my childs involvement in these activities. I dislike them coming to me and saying we are bad because we are of European disent.

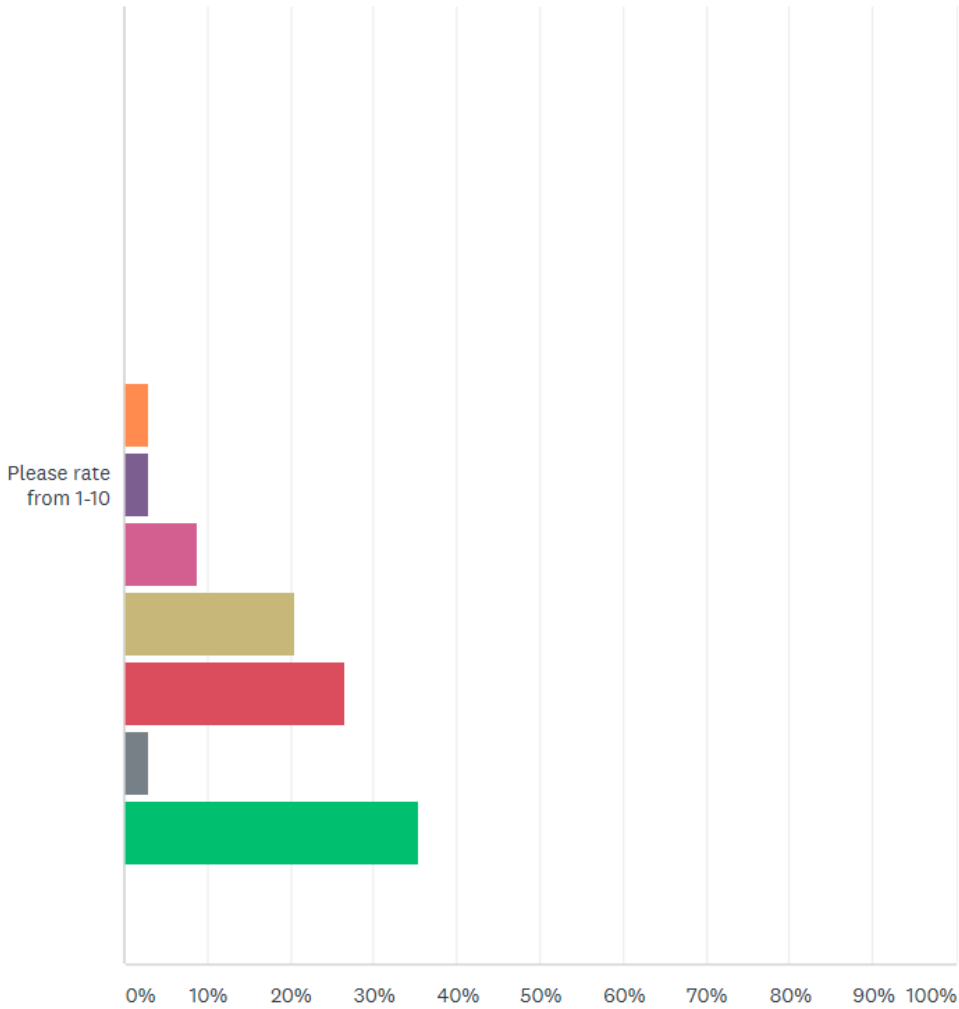
12/16/2019 7:45 PM

The national museum had a wonderful music/dance performance for naidoc week, I think the kids would have loved it.

12/13/2019 8:54 PM

Q9

Heritage holds a range of community events throughout the year for families. This includes: Meet and Greet, Father's Day, Mother's Day, Fit-A-Thon, Halloween Disco, Preschool Graduation/Christmas Party and Art night (every 2 years). Do you and your family enjoy these events?



■ 0 We don't attend these events
 ■ 1
 ■ 2
 ■ 3
 ■ 4
 ■ 5
 ■ 6
 ■ 7
 ■ 8
 ■ 9
 ■ 10 We love these events!

	0 WE DON'T ATTEND THESE EVENTS	1	2	3	4	5	6	7	8	9	10 WE LOVE THESE EVENTS!	TOTAL
Please rate from 1-10	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2.94% 1	2.94% 1	8.82% 3	20.59% 7	26.47% 9	2.94% 1	35.29% 12	34

Comments (11)

The Halloween party music was too loud and my daughter got very upset. Love the extra events to welcome parents into the space together.

1/14/2020 8:08 PM [View respondent's answers](#) [Add tags](#) ▼

We will miss the Halloween Disco and Fit a Thorn so much after we graduate.

1/13/2020 8:18 PM [View respondent's answers](#) [Add tags](#) ▼

With a little one who needs to sleep by 6pm, they have been difficult for us to attend. As our daughter gets older, and can stay awake longer, we hope to attend more events.

1/10/2020 1:20 PM [View respondent's answers](#) [Add tags](#) ▼

There should be a more active effort to involve parents in these events, rather than as an audience.

1/8/2020 5:15 PM [View respondent's answers](#) [Add tags](#) ▼

While we can't also attend, we do love them!

12/18/2019 4:42 PM [View respondent's answers](#) [Add tags](#) ▼

Re: Halloween Disco - perhaps there can be a fun and decorated area that is a lower sensory zone (less loud music) so the children who find loud music / sensitive children have somewhere to "party" that is a bit quieter?

12/18/2019 4:00 PM [View respondent's answers](#) [Add tags](#) ▼

The timing of some of the events could be improved, but I realise it's hard to please everyone. The Christmas Party was much more focused on the PreSchool than I expected.

12/18/2019 3:51 PM [View respondent's answers](#) [Add tags](#) ▼

Extra activites are difficult ro include due to work and other commitments

12/16/2019 7:45 PM [View respondent's answers](#) [Add tags](#) ▼

Meet and Greet is good, Easter was fun. Some babies' events (and their parents) would be nice because it can get very crowded and boisterous with the older kids - and I'd like to get to know the other nursery parents better. I find the events are aimed at the older kids. Very loud music etc.

12/13/2019 8:54 PM [View respondent's answers](#) [Add tags](#) ▼

we have not attended many...

12/12/2019 9:09 PM [View respondent's answers](#) [Add tags](#) ▼

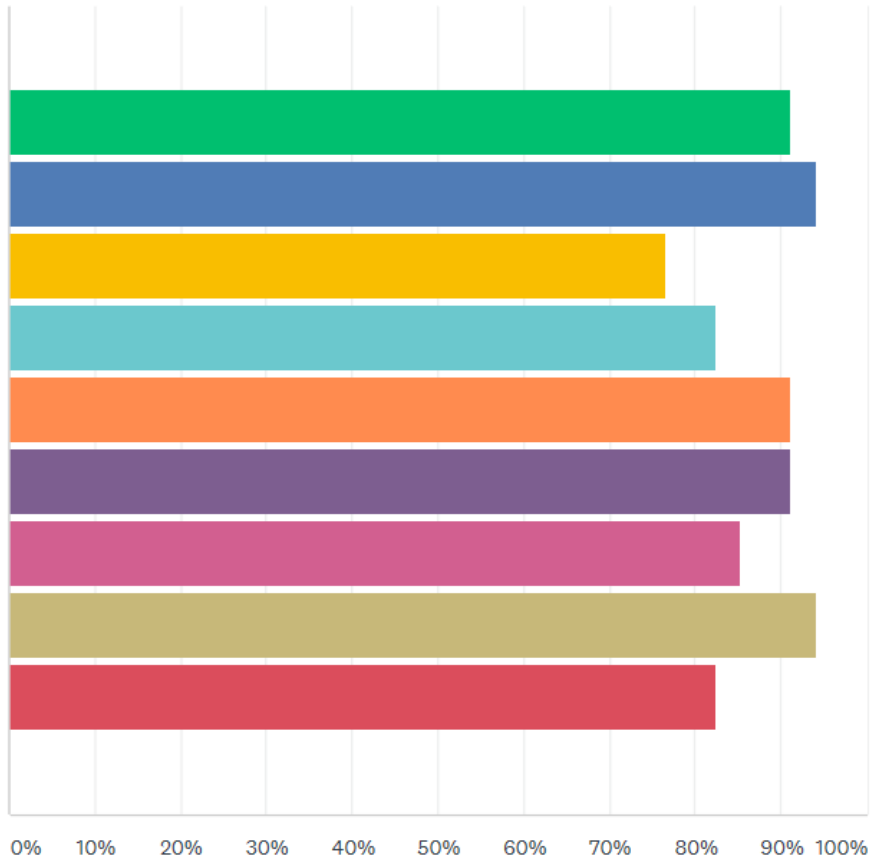
They are great but due to work commitments we can't always attend.

12/12/2019 7:46 PM [View respondent's answers](#) [Add tags](#) ▼

Q10

Do you feel The Heritage Mission, Vision & Philosophy were visible throughout the year with our programs, environments &

You may tick more than on...



- Genuine partnerships with families & communities
- Respect for children's dignity and rights
- Aboriginal & Torres Strait Islander culture
- Teaching respect & empathy
- Inclusive approach
- Connection to our environment
- Self-Reliance & Self esteem
- Provide a qualified team of educators
- Cater for different learning styles and interests

	GENUINE PARTNERSHIPS WITH FAMILIES & COMMUNITIES	RESPECT FOR CHILDREN'S DIGNITY AND RIGHTS	ABORIGINAL & TORRES STRAIT ISLANDER CULTURE	TEACHING RESPECT & EMPATHY	INCLUSIVE APPROACH	CONNECTION TO OUR ENVIRONMENT	SELF-RELIANCE & SELF ESTEEM	PROVIDE A QUALIFIED TEAM OF EDUCATORS	CATER FOR DIFFERENT LEARNING STYLES AND INTERESTS	TOTAL RESPONDENTS
You may tick more than one box	91.18% 31	94.12% 32	76.47% 26	82.35% 28	91.18% 31	91.18% 31	85.29% 29	94.12% 32	82.35% 28	34

Comments (7)

I've noticed in the toddler day books that most of the anecdotes and activities report on what a few of the boys do. There's rarely any talking reported from the girls and from other boys who I assume are quieter. I would really like the daybook to include more anecdotes of what the girls and quieter boys are doing/saying. It might also be good to be mindful of the already emerging gender divide where boys are more boisterous and dominate conversation and leave no/little space for girls to speak up.

1/14/2020 8:24 PM

[View respondent's answers](#)

We love Heritage and feel very privileged to be able to send our children to your centre. Thank you for all you do!

1/14/2020 12:15 PM

[View respondent's answers](#)

Thank you and well done Heritage!

1/10/2020 1:21 PM

[View respondent's answers](#)

You all do an excellent job at this. thank you.

The gap between the Toddlers room and the Preschool is too large for some children with respect to toilet training and ensuring adequate intake of food and water. More emphasis needs to be placed on ensuring preschoolers are receiving assistance in cleaning themselves after toileting as well as ensuring that they eat properly and drink sufficiently. Dehydration, low blood sugar due to not eating provided food and being left unclean from toileting activities only detracts from the childrens experience of the overall great educational program run by HECC.

12/17/2019 12:05 PM

[View respondent's answers](#)

Yes for the most part. My child regularly doesnt eat lunch as she is not required to. This is an issue i have raised and little is done about it.

12/16/2019 7:47 PM

[View respondent's answers](#)

I see the efforts being made to include Aboriginal and Torres Strait Islander culture, and it's a good thing, but there are other cultures that the children will likely become more familiar with through their carers and other children at daycare.

12/13/2019 8:56 PM

[View respondent's answers](#)
